

Course Unit Title	AQSM 475 Facility Management
Programme of study	BSc in Quantity Surveying
Lecturer	Dr.-Ing. Paris A. Fokaides
Type of course unit	Technical Elective
ECTS	5
Year of study:	4
Semester(s) offered	Fall Semester 2013, Spring Semester 2019
Course content	<ul style="list-style-type: none"> ▪ Basic concepts in facilities management ▪ Facilities planning ▪ In-house versus outsourcing of facilities management ▪ Facilities management service providers
Course modules:	<p><u>Module 1: Introduction</u></p> <ul style="list-style-type: none"> ▪ Rationale for facilities management ▪ Approaches to facilities management <p><u>Module 2: Facilities planning</u></p> <ul style="list-style-type: none"> ▪ Real estate and space management ▪ Design briefing, post occupancy evaluation ▪ Totally serviced workplaces <p><u>Module 3: Retaining services in house versus outsourcing</u></p> <ul style="list-style-type: none"> ▪ Attributes of service ▪ Management implications, overview options and implications ▪ Policy and procedures for outsourcing ▪ Policy and procedures for in-house provision <p><u>Module 4: Facilities management service providers</u></p> <ul style="list-style-type: none"> ▪ Types of service provision ▪ Contract management and financial control ▪ Performance monitoring ▪ Contract administration <p><u>Module 5: Standardized processes in facilities management</u></p> <ul style="list-style-type: none"> ▪ The ISO 15221 standards series ▪ Case studies
Textbooks:	Atkin, B., & Brooks, A. (2009). Total facilities management. John Wiley & Sons.
Instruction language	English
External reference	link